

BRFC MEMBERS FAQ

Membership Payment

Members can elect to pay for their membership on a direct debit payment plan (monthly over 10 months) or pay upfront each year.

Below are the key renewal dates for renewing members to ensure they retain their membership into the 2025/26 season:

Members on a Payment Plan

- Friday 27th June 2025 - Auto-Renewal first instalment deducted. Payments will be processed on the 27th of each month (or next business day) starting 27th of June 2024 for Part-Payment instalments.

Members not on a Payment Plan

- Friday 27th June 2025 - Auto-Renewal Upfront Payments will be deducted from Members accounts.

Age Category Thresholds

This year, July 1st is the age cut-off date.

Child	Ages 3 to Ages 12 this year
Youth	Ages 13 to Ages 17 this year
Adult	Ages 18 and above
Concession	Over 65 or valid Concession Card

Children under 3 gain free entry but must sit on the parent/caregiver's lap as no seat will be allocated.

Regardless of purchase date, the age they would have been on 1st of July will be the age category they will be eligible for this season.

Valid concession cards are School/University/High Education ID Card, Health Care Card or Seniors Card.

SEATING PREFERENCE WINDOW

Members are guaranteed their seats from last season if they renew by the 31st of July 2025.

There are a small number of members who hold seating in areas that will be closed for the 2025/26 season. These members will be contacted by a member of BRFC staff to find the best available seating for the season ahead.

Renewing members can request a change in membership seating by filling in a seating change request form. This form will be released in mid June.

Alternatively, if you have any questions regarding membership seating, you can call our memberships line on 1300 39 50 20 or email the memberships team via membership@brisbaneroar.com.au be sure to include your member number and other relevant info to process your request as quickly as possible.

Memberlink Portal

The Memberlink portal is your unique gateway to renew membership and update contact details. redeem tickets for your part season and supporter memberships.

How do I log into my account?

We recommend all Members take a few minutes to log into their member account here to check their details are up to date.

Click the "My Details" tab to update your contact details. Please ensure your secondary accounts are also current by clicking "Create Secondary Member".

Your renewal status is accessible in the "Manage Renewals" section.

Forgotten your password or first time logging in?

Click on the "Reset Password" button to the left of the Member login field. You will be directed to enter your Member Number and an email to reset your password will be sent to your account. If you have any issues, please email the Membership team at membership@brisbaneroar.com.au

When will I receive my membership after purchasing?

Once your purchase is processed, you will receive a transaction summary including a breakdown of your membership(s).

Members will be able to access their digital Membership cards via the Mber+ Platform in early-mid September. Members will also be able to redeem their membership vouchers at the same time.

Members who wish to have physical cards, will be able to either purchase them through Mber+ or use some of their membership voucher credit for this.